

These resources have been compiled by Edison Staff based on our knowledge of our community needs and what has been advertised by companies on their public websites. This is not an endorsement of any specific services. Companies policies may change as the COVID-19 crisis evolves, so please check your service provider for the most up to date information.

<https://www.pcworld.com/article/3532817/which-internet-providers-are-lifting-data-caps-during-the-coronavirus-and-which-arent.html>

Xfinity Wifi

Free and open to everyone where there is a PUBLIC hotspot. Not all hotspots labeled xfinity, are Public)

- COVID-19 FAQs and Access Information:
<https://www.xfinity.com/support/articles/open-xfinity-wifi-hotspots>
- Hotspot Locator Information: <http://wifi.xfinity.com/#find-a-hotspot>

Comcast - Internet Essentials

Free 60 days with self-installed router/modem for households that qualify. In response to the Coronavirus (COVID-19) emergency, Internet Essentials has increased speeds to 25/3 Mbps for all customers - no action is required.

- Check this site for more information: <https://www.internetessentials.com/>
- Apply for Internet Essentials Here: <https://apply.internetessentials.com/>
- *You may qualify if you:*
 - Live in an area where Comcast Internet Service is available.
 - Are eligible for public assistance programs like the National School Lunch Program (Edison can get you a copy of your Lunch Program Letter), housing assistance, Medicaid, SNAP, SSI, and others.
 - Have not subscribed to Comcast Internet within the last 90 days.
 - Have no outstanding debt to Comcast that is less than one year old.

Spectrum

To ease the strain in this challenging time, beginning Monday, March 16, we commit to the following for 60 days. Spectrum is partnering with school districts, opening their WiFi hotspots for public use, continuing to offer Spectrum Internet Assist for eligible households, and forgiving bills for current customers experiencing economic hardship due to COVID-19.

- Internet Offer for Students and Educators
- To Apply Contact 1-844-579-3743, per their main page or 844-488-8398 per UNIT 4 Information.
<https://www.spectrum.net/support/internet/coronavirus-covid-19-educational-internet-offer>
 - Limited to new Spectrum users who have not subscribed to Spectrum in the last 30 days.
- Información en español - <https://espanol.spectrum.com/>
- Public WiFi Spots locator: <https://www.spectrum.net/support/internet/spectrum-wifi>
- Spectrum Internet Assist Program:
<https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

AT&T Cable, Internet, and Wireless

All AT&T home Internet Wireline customers, as well as Fixed Wireless Internet customers, can use unlimited data. AT&T will continue to offer \$10/mo Access from AT&T service for qualifying customers. For the next 60 days, AT&T also pledged not to terminate the service of any customer who can't pay their bill, and will waive the fees associated with late payments. AT&T will keep its public Wi-Fi hotspots open to everyone. AT&T has agreed for 60 days to not terminate services due to financial disruptions by the coronavirus and waive overage charges for data.

- <https://about.att.com/pages/COVID-19.html>
- <https://m.att.com/shopmobile/internet/access/>

Other Cellular Phone Providers:

Sprint

- Sprint said on March 13 that it has extended its network to include T-Mobile's network as well for the next 60 days. Will waive fees and not terminate services if customers are unable to pay because of the coronavirus for the next 60 days.
- Customers with metered data plans will now receive unlimited data for 60 days. They will also receive an additional 20GB of hotspot data for the same period.
- Customers will be able to place free international calls to CDC-designated Level 3 countries.

English - <https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm>

español - https://newsroom.sprint.com/article_display.cfm?content_id=127853

T Mobile

- All current T-Mobile plans with data will be granted free unlimited data for the next 60 days, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will be given an additional 20GB of mobile hotspot and tethering services for the next 60 days.
- Lifeline customers will be given an extra 5GB of data per month for the next two months.
- Launching T-Mobile Connect Low-Cost Mobile Plan Early:
t-mobile.com/news/tmobile-connect-launch
- Note from T-Mobile - "We do not have an offer available for 60 days of free service and encourage consumers to be cautious of social media posts that may include fraudulent numbers."

Verizon

<https://www.verizon.com/about/news/our-response-coronavirus>

- Verizon will waive late fees and keep residential and small business customers connected if negatively impacted by the global crisis.
- Upgrading the data plan on its Verizon Innovative Learning program for Title 1 middle schools from 10GB/month to 30GB/month for the next two months, effective March 16.
- There are no data caps on Verizon home Internet subscribers, a company representative said.
- Waive overage charges in addition to pledging to not terminate service and waive late fees.
- Add 15GB of 4G LTE data to consumer and small business plans for free.
- Will waive the next two months of billing cycles on its Lifeline plan for all those who subscribed before March 20, 2020.
- On April 3, Verizon will launch a new broadband discount program; customers may select any Verizon Fios speed in our Mix & Match plans and receive a \$20 discount per month.
- More at: <https://www.verizon.com/about/news/verizon-helps-eliminate-worry>

BOOST

<https://www.boostmobile.com/about/covid-19-response.html?INTCID=HP:Wide:W:Other:All:Covid19-OurPlan>

- Customers will automatically receive complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3 through April 30, 2020.
- Waive reactivation fees for customers through April 30, 2020.
- Customers currently on an unlimited data plan with Boost Mobile, will automatically receive an additional 20 Gigs of mobile hotspot on their plans at no extra cost through April 30, 2020. No need to call care or update your account through boostmobile.com.
- Customers currently on a capped data plan (including WiFi Hotspot plans) with Boost Mobile, will automatically receive an additional 20 Gigs of data on their plans at no extra cost through April 30, 2020. No need to call care or update your account through boostmobile.com. If you need additional mobile hotspot check out our rate plans that include mobile hotspot.

Cricket Wireless

<https://www.cricketwireless.com/support/fraud-and-safety/covid-19.html>

- For a limited time, offering 2GB of data, with unlimited talk and text, for \$15/mo. *
- The limited time offer is available to new customers who purchase a new Cricket device or bring their own phone. Existing customers can login to the myCricket app or My Account online to add a line to their account or switch their current plan on an existing line of service to this offer. There's no activation fee whether you sign up online or at a Cricket store.
- Existing customers get an extra 10 GB of data, temporarily, on select smartphone plans to keep you connected. After two bill cycles, your extra 10 GB will be removed.
 - Capped \$30/mo and \$40/mo. Voice and Data Plans: We're temporarily enabling mobile hotspot (must have a capable smartphone*). You can use your extra 10GB as mobile hotspot or smartphone data.
 - Unlimited Cricket Core Plans**: If you're on the Unlimited Cricket Core plan and don't have the mobile hotspot feature, we're temporarily enabling it with 10 GB of data (must have a capable smartphone*). If you do have the mobile hotspot feature, we're adding 10 GB of mobile hotspot data.
 - Unlimited Cricket More Plans: If you're on the Cricket More plan, we're adding the 10 GB data to the 15 GB you already get, so you'll have 25 GBs for the next two billing cycles (must have a capable smartphone*).

*Pricing subject to change. One-time fees may apply. See [cricketwireless.com/fees](https://www.cricketwireless.com/fees) for details. Terms & restrictions apply. Avail., terms & data usage & speed & other restr's subject to change w/o notice. Service subject to Cricket network management policies, see [cricketwireless.com/mobilebroadband](https://www.cricketwireless.com/mobilebroadband). Coverage not avail. Everywhere. Not all phones support mobile hotspot/tethering. Check the user guide that came with your phone or visit the manufacturer's website for more information.